1. True
2. Fasle
3. True
4. True
5. False
6. True

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| Although really, the art is in saying “no” in a way that starts a negotiation, so its rarely just “no”. It needs to be “no, and are the things we’d lose by saying yes”. Everyone in a leadership position struggles with this. It takes energy to say “no”, and energy to look for creative answers. Just saying yes to your customer, or to your boss, and then trying to force your peers and subordinates to go along, is the easy thing in the short run. But if you think you’re leading, and you’re not struggling with how to say “no” to something, you’re not leading. |
| I agree with this statement, to find a common language with different people, one of the most important actions in building business relations |
| This is a very interesting statement, I probably agree with these. I believe that creativity is individual, everyone sees and presents in his own way, and when you give a subordinate a task and not a guide, the result is very interesting |